

## **PRACTICE STAFF**

### **DENTISTS**

Dr Said Jacobi DDS

Qualified as a dental surgeon from Gothenburg, Sweden

Dr Florentina Marcu DDS

Qualified as a dental surgeon from Gothenburg, Sweden

Dr Alexandru Vladarean DDS

Qualified as a dental surgeon from Tirgu Mures, Romania

### **HYGIENIST**

Luiza Andrade

### **DENTAL NURSES**

Phoebe Devos Browning- Dental Nurse assisting Dr Jacobi

Eleni Abdelmesih– Trainee Nurse assisting Dr Marcu

Larisa Gunn- Head Dental Nurse assisting Dr Vladarean

### **RECEPTIONISTS**

Alexandra 'Cov' Covell

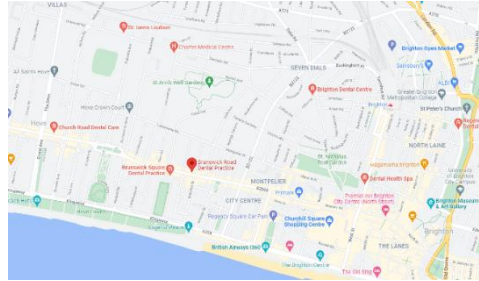
Sharon Oakley

### **PRACTICE MANAGER**

Tabitha Mitchell



**Brunswick Road  
Dental Practice**



## **PRACTICE INFORMATION FOR PATIENTS**



**Brunswick Road  
Dental Practice**

### **Brunswick Road Dental Practice**

**2 Brunswick Road, Hove**

**East Sussex, BN3 1DG**

**T: 01273 731 586**

**E: [contact@brunswickroaddentalpractice.co.uk](mailto:contact@brunswickroaddentalpractice.co.uk)  
[www.brunswickroaddentalpractice.co.uk](http://www.brunswickroaddentalpractice.co.uk)**

### **OPENING HOURS**

**Mon - Fri: 8:30 – 13:00 | 14:00 - 17:00**

**Dr Said Jacobi, Principal Dentist**

**Dr Florentina Marcu, Dentist/Facial  
Rejuvenation Specialist**

**Dr Alexandru Vladarean, General Dentist**

## **WELCOME TO BRUNSWICK ROAD DENTAL PRACTICE**

May we extend a warm welcome to you from the practice. We take great pride in our dentistry and want to make your visit a pleasant experience.

Our aim is to provide optimal dental health for you and your family through preventative dentistry. This means giving you dental advice and helping you understand how to care for your teeth and reduce the need for future dental treatment.

## **APPOINTMENTS**

Appointments can be made by calling the practice. If you are an existing patient and treatment is essential, we will do our best to arrange an appointment for you within 48 hours. Once your treatment is complete, we encourage you to come back at regular intervals to see that everything is going well. To help you with this, we operate an SMS or email recall system.

## **PRACTICE POLICY RE ATTENDANCE**

Failure to attend or short notice cancellation a second time can lead to no more appointments being offered here. In line with NHS guidelines regarding patient attendance, a THIRD short notice cancellation/non-attendance will inevitably lead to no more appointments at this practice. Thank you for your understanding.

## **SERVICES**

We offer NHS and private dental treatments at our practice. The NHS provides all treatment necessary to secure and maintain your oral health. There are some treatments (mainly cosmetic) which are not available under the NHS and you may choose to have this done privately.

In addition to routine treatments, we offer: mouth guards, fissure sealants, cosmetic dentistry, dental

implants. Orthodontics, non-surgical wrinkle treatments. We are always pleased to explain the options available to you.

## **NHS PATIENTS**

Registration and treatment with the practice as an NHS patient is subject to availability and we have a limit to the amount of NHS treatment we can carry out each month. NHS patients are required to undertake regular check-ups, as specified by your dentist, to avoid being placed on the NHS waiting list. Unfortunately, due to the location of our practice, we are not wheelchair friendly. Alternative care must be sought at an alternative, accessible premises.

## **PAYMENT**

After your examination and treatment plan has been agreed, you will be given a written estimate of the cost of the work your dentist recommends you need. You will be asked to pay the full cost of your examination plus a deposit towards your treatment which will be required to be settled before the treatment is completed. If appointments are missed without appropriate notice deposits may be withheld

## **EMERGENCIES**

In case of a genuine emergency during out of surgery hours, weekend or bank holidays, please call the NHS Helpline on 03000 123 1663. During surgery opening hours, please call the practice on 01273 731586.

## **COMPLAINTS**

If you wish to make a complaint about our services, please ask for the Practice Manager or Dr Florentina Marcu. You can contact us either by email, telephone or by coming into the practice and speaking to reception. You will be asked for your contact details and she will contact you to discuss your concerns as soon as possible.

Any complaints made in writing should be made out to Dr Florentina Marcu or the Practice Manager.

## **VIOLENCE AND AGGRESSION**

Our practice has a zero-tolerance policy towards violence and aggression. The manager reserves the right to refuse treatment to anyone who is verbally or physically aggressive towards staff or other patients.

## **INFECTION CONTROL**

As a caring practice, we take all precautions necessary to safeguard both patients and staff against all blood borne and contagious infections. We follow all recommended guidelines with regards to the sterilisation of instruments and use single use instruments wherever possible. Our staff are extensively trained in infection control measures.

## **DATA PROTECTION**

Personal information is strictly protected under the Data Protection Act and we maintain registration with The Information Commissioner's Office.

Personal information may be shared with other healthcare providers if a referral is required.

You have the right to access the information we hold for you. Requests must be made in writing to the Practice Manager or your dentist.

If you wish us to share your dental records with a third party, we must also have this request in writing.

Access to your dental records or third-party sharing requests can be emailed to [contact@brunswickroaddentalpractice.co.uk](mailto:contact@brunswickroaddentalpractice.co.uk)

Reviewed and updated on 09/10/2025

Next review due: 08/10/2026